

MOHELP.ORG INCLUSION & EXCLUSION POLICY

INTRODUCTION

It is the policy of MOHelp.org to develop and maintain criteria that outlines categories for agencies and organizations that will be included and excluded from the MOHelp.org database to maintain the most effective, impartial and fair provision of community information and referral.

PROCEDURES

1. TERMS AND CONDITIONS

- 1.1. Organizations that do not meet the inclusion criteria listed below will not be listed.
- 1.2. MOHelp.org reserves the right to edit information for brevity, clarity, and content.
- 1.3. MOHelp.org reserves the right to publish the information in a variety of media in accordance with the MOHelp.org's confidentiality policy.
- 1.4. MOHelp.org will strive to maintain balance in the database by including organizations that represent all sides of relevant issues where available and that meet the inclusion criteria.
- 1.5. MOHelp.org reserves the right to deactivate organizations that fail to verify their information regularly.
- 1.6. Decisions made by MOHelp.org to include, exclude, or deactivate an organization can be appealed via email at mohelpvista@manzanitaoutreach.org. If an organization is determined to be ineligible to be listed in the MOHelp.org database, they will receive a response including an explanation.

2. INCLUSION CRITERIA

- 2.1. All of the following resources and services that serves the public are eligible for inclusion in the MOHelp.org database, assuming they serve Arizona residents:
 - 2.1.1. Resources provided by federal, tribal, state, county, and local governments,
 - 2.1.2. Nonprofit organizations registered with the Internal Revenue Service (IRS) and/or the Arizona Corporation Commission as a nonprofit in good standing,
 - 2.1.3. Organizations that are staffed exclusively by volunteers,
 - 2.1.4. Faith-based organizations that provide crisis and human services such as food boxes, clothing, financial assistance, etc., that are accessible to the general public beyond the organization's own members
 - 2.1.5. Mutual / community support groups
 - 2.1.6. For-profit group practices that specialize in comprehensive substance use disorder treatment and/or comprehensive behavioral health facilities; and offer a

- proportionate sliding scale, scholarships, low-cost, free services, or accepts AHCCCS,
- 2.1.7. For-profit and nonprofit hospitals,
 - 2.1.8. Hospice facilities,
 - 2.1.9. Schools, police, emergency service, Public recreation groups/service, public pools/parks (Only if there a service/program)
 - 2.1.10 For-profit organizations providing reduction in service fees (e.g. utility services).
 - 2.1.11. For-profit organizations providing services with demonstrated need in the community that do not have a non-profit counterpart, and
 - 2.1.12. For-profit organizations contracted with a state or federal agency to offer health and human services with demonstrated need in the community to the general public.

3. EXCLUSION CRITERIA

- 3.1. Agencies that deny service on the basis of color, race, religion, gender, nationality, or on any other basis not permitted by law.
- 3.2. All of the following categories are ineligible for inclusion in the MOHelp.org database:
 - 3.2.1. Individual fire stations,
 - 3.2.2. Political parties,
 - 3.2.3. Foreign consulates for countries that do not share borders with the United States.
- 3.3. In order to effectively maintain an accurate database, for-profit organizations are not listed in the database, with the exception of those listed above in "Inclusion Criteria." Exclusion does not imply disapproval. These organizations include, but are not limited to:
 - 3.3.1. Psychiatrists, counselors, therapists, and life coaches,
 - 3.3.2. Lawyers, paralegals, and other legal services that are not part of a larger social service program, or do not provide free legal services
 - 3.3.3. Veterinarians,
 - 3.3.4. Notaries (unless free of charge), and
 - 3.3.5. Real estate agents/ Realtors®